

## **MCE 2015 Regulations**

### **§1 General**

1. The owner and operator of the internet service at the [www.mobilecentraleurope.com](http://www.mobilecentraleurope.com) is MCE-MeetLab Sp. z o.o. registered in National Court Register, District court for the Capital City of Warsaw, XIII Commercial Department (Sąd Rejonowy dla [m.st](http://m.st). Warszawy XIII Wydział Gospodarczy), share capital 5000 PLN paid in full, based in Warsaw, Osowskiej 23 m 6, NIP (tax identification number): 1132870945, REGON (statistical number): 146983073, hereinafter the "Operator".

### **§2 Ticket purchase service**

1. The service provided by the Operator at the web address <http://registration.mobilecentraleurope.com> shall be purchasing tickets for events organized by the Operator.
2. The rules of organization and participation in events organized by the Operator are described in separate regulations.
3. The Operator shall be the only entity entitled to sell tickets for events organized by the Operator.
4. The Operator reserves the right to change ticket prices during the campaign of selling tickets for any event.
5. The Operator reserves the right to give access to selected people with rebate codes allowing to purchase a number of tickets for a more attractive price.
6. The Operator reserves the right to cancel rebate codes in case a code has been passed to a third party without the Operator's consent.
7. The Operator shall provide tools to pay for purchased tickets to purchasers interested to do so.
8. The payment service shall be realized by specialized third party service providers - with agency agreements between the Operator and such providers.
9. The Operator shall not be responsible for malfunction of the payment systems.
10. The Operator shall not be responsible for problems and interruptions in the service operations and ticket purchase service, which are caused by external and independent factors such as malfunction of hardware, software, internet connections, "force majeure" and others.
11. The Operator has made any effort to provide appropriate service operations at the address <http://registration.mobilecentraleurope.com>. The Operator does not guarantee flawless operations of the service and its usefulness for any purpose. The Operator shall not be responsible for any loss - direct or indirect - caused due to service use.
12. In case of requesting an invoice, the invoice will be delivered via e-mail within 7 days from the time of request. In case of special requests, the printed invoice can also be delivered via post to the address specified in the request.

### **§3 Registration**

1. In order to use the ticket purchase services, anyone needs to register using the registration form and pay for the service, providing, among other details, current and own email address.
2. An email message received by the user at the email address provided at the registration shall confirm the registration and the purchase.
3. The certification of your registration (a ticket) shall entitle you to take part in your capacity as a participant in the Mobile Central Europe conference on 4-6th February 2015.

### **§4 PayU payments**

1. PayU payments are handled by PayU S.A. in Poznań (60-324), ul. Marcelesińska 90, registered in the Polish Register of Entrepreneurs conducted by District Court Poznań - Nowe Miasto i Wilda in Poznań, 8th Commercial Department of the National Court Register at KRS No. 274399, NIP 7792308495, REGON 300523444. Support phone PayU +48 61 630 60 05.
2. The payment through PayU payments system may be made by credit/debit card, bank transfer or direct cash payment at PayU bank account made at a bank or a Polish Post office.
3. Once the purchased ticket is paid, the user shall be allowed to enter the chosen event.
4. PayU service regulations at <http://www.en.payu.pl/files-download>

### **§5 Paymill payments**

1. The Paymill payments are handled by Paymill GmbH at 81669 München, St.-Cajetan-Straße 43, support page: <https://paymill.zendesk.com/hc/en-us>, support phone +44 (0) 203 / 510 60 - 23
2. The payment in case of Paymill may be made by credit card (VISA or MasterCard).
3. Customer's credit card details are handled in compliance with the latest PCI-DSS guidelines by Paymill (see section 'PCI Security' on [paymill.com](https://www.paymill.com/pl-pl/support-3/security/security-standards/), <https://www.paymill.com/pl-pl/support-3/security/security-standards/>)
4. Once the purchased ticket is paid, the user shall be allowed to enter the chosen event.
5. Paymill service regulation at: <https://paymill.com/pl-pl/terms-conditions/>

### **§7 Complaints, Reimbursement, Cancellation policy**

1. The user has the right to make a complaint connected with service operations, failure to be given with the ticket or refusal of admission, despite successful payment processing according to §3, §4 or §5 of these regulations, within 7 days from the day of occurrence of a circumstance causing the complaint, by way of sending an email at [claim@mceconf.com](mailto:claim@mceconf.com)

2. Cancellation of the participation. In case of cancellation later than 30 days before starting the conference, we shall charge you with the processing fee of 75% of the admission fee. In case of cancellation earlier than 14 days before starting the conference, the conference admission fee shall not be reimbursed. You may appoint someone else to replace you any time. You should cancel your participation in writing at [claim@mceconf.com](mailto:claim@mceconf.com).
3. In cases described in points 1. and 2. will be refunded within 14 days from the date when the date of valid claim is made containing enough information to identify the payment.

#### **§8 Personal data, privacy policy**

1. The operator shall be entitled to process personal data in order to conduct the conference and to send news and information accompanying the conference and other (similar) initiatives.
2. The participants shall be entitled to have insight into their personal data, to have them modified and removed – such requests should be sent to [contact@mceconf.com](mailto:contact@mceconf.com) via mail.
3. The personal information will only be used by MCE-MeetLab Sp. z o.o. in order to organize MCE conference and other similar events, It will not be shared with any 3<sup>rd</sup> parties.

#### **§8 Final provisions**

1. The operator has the right to make changes to these regulations.